

For Immediate Release

October 24, 2018

Alectra reminds customers to keep accounts current during postal strike

Mississauga, ON – Alectra Utilities is encouraging customers to sign up for ebilling and access account information online in order to keep their account current during the postal service disruption.

Alectra Utilities is also reminding residents and businesses that they will still be required to pay their account balances on time and advises them not to make any payments by regular Canada Post mail until the contract dispute is resolved.

Alectra has multiple ways for customers to keep up to date with their account and manage bill payments. These include:

- Registering on the “My Account” portal where they can access their account information anytime, anywhere, from any device
- Using online or telephone banking
- Making payments through financial institutions
- Signing up for ebilling at alectrautilities.com/welcome/ebilling

For more information on what the Canada Post strike means to Alectra customers, visit alectrautilities.com.

About Alectra Utilities Corporation

Alectra Utilities Corporation serves approximately one million customers across a 2,200 square kilometre service territory and 15 communities including Alliston, Aurora, Barrie, Beeton, Bradford, Brampton, Hamilton, Markham, Mississauga, Penetanguishene, Richmond Hill, St. Catharines, Thornton, Tottenham and Vaughan. It is part of the Alectra family of companies, which also includes Alectra Inc. and Alectra Energy Solutions Inc.

-30-

Media Contact:

Rachel Bertone, Media Spokesperson
rachel.bertone@alectrautilities.com | 24/7 Media Line: 1.833.MEDIALN