

For Immediate Release

October 18, 2018

Keep your Alectra account current in the event of a postal service disruption

Mississauga, ON – Alectra Utilities is encouraging customers to sign up for ebilling and access account information online in order to keep their account current in the event of a postal service disruption.

In the event mail delivery is disrupted, Alectra Utilities is reminding residents and businesses that they will still be required to pay their account balances on time and advising them not to make any payments by regular Canada Post mail.

Alectra has multiple ways for customers to keep up to date with their account and manage bill payments. These include:

- Signing up for ebilling at alectrautilities.com/welcome/ebilling
- Registering on the “My Account” portal where they can access their account information anytime, anywhere, from any device
- Using online or telephone banking
- Making payments through financial institutions

Alectra is encouraging customers to visit alectrautilities.com for additional information.

About Alectra Utilities Corporation

Alectra Utilities Corporation serves approximately one million customers across a 2,200 square kilometre service territory and 15 communities including Alliston, Aurora, Barrie, Beeton, Bradford, Brampton, Hamilton, Markham, Mississauga, Penetanguishene, Richmond Hill, St. Catharines, Thornton, Tottenham and Vaughan. It is part of the Alectra family of companies, which also includes Alectra Inc. and Alectra Energy Solutions Inc.

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