

For Immediate Release

Monday, October 16, 2017

Alectra restores service to most customers after Sunday's storm

Hamilton, ON – [Alectra Utilities](#) has restored service to almost all customers following a sudden wind storm with heavy rains on Sunday, which saw almost 50,000 customers across the utility's service territory lose power.

As of 5:30 a.m. Monday, 83 customers in Hamilton, 17 customers in Aurora and 7 customers in Markham were still without service. Three customers in Mississauga also remained without power due to customer-owned equipment issues.

Alectra anticipates that service will be restored to all remaining customers later this morning. In the meantime, those who are still without power are encouraged to remain patient and to check on relatives and neighbours who may require assistance.

At approximately 3:00 p.m. on Sunday, sudden high winds with heavy rains caused 10 broken poles and downed powerlines in Vaughan. As a result, more than 35,000 customers in that municipality were without power at the height of the storm. Similar weather conditions also saw power outages for 7,000 customers in Mississauga, 5,134 customers in Brampton and 2,289 customers in Hamilton/St. Catharines. Small pockets of outages also occurred in Aurora, Markham and Richmond Hill.

Customers are encouraged to call the following numbers or follow Alectra on Twitter for power outage information:

- Brampton: 1-844-797-7920 / @alectra_Bramp
- Hamilton: 905-522-6611 / @alectra_HamStC
- Mississauga: 905-273-7425 / @alectra_Sauga
- St. Catharines: 905-684-8111 / @alectra_HamStC
- York Region/Simcoe County: 1-877-963-6900 / @alectra_YorkSim

About Alectra Utilities Corporation

Alectra Utilities Corporation serves approximately one million homes and businesses across an 1,800 square kilometre service territory comprising 15 communities including Alliston, Aurora, Barrie, Beeton, Brampton, Bradford, Hamilton, Markham, Mississauga, Penetanguishene, Richmond Hill, St. Catharines, Thornton, Tottenham and Vaughan. The Alectra family of companies includes Alectra Inc. (Mississauga), Alectra Utilities Corporation (Hamilton) and Alectra Energy Solutions (Vaughan).